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## **Montana State Library's agency goals with 2011 Biennium objectives:**

### **Goal One—Content**

Montana State Library (MSL) acquires and manages relevant quality content that meets the needs of Montana library partners and patrons.

- An ongoing effort will be made to make the World Wide Web the primary means by which MSL patrons and partners discover, request, and obtain information for which MSL is the primary steward. Serve this content to users at their desktop.
- MSL outreach staff will perform quarterly reviews of the MSL Professional Development Collection to ensure that the professional literature needs of our public library partners are met. Appropriate acquisition and weeding recommendations will be made to the MSL Information Services Manager following each review.

### **Goal Two—Access**

MSL provides libraries, agencies, and its partners and patrons with convenient, high quality, and cost-effective access to library content and services.

- Provide the option of federated searching for library patrons statewide. This includes text and GIS portal services, providing access to MSL's text and geospatial datasets. The entire MSL collection would become searchable with keyword, controlled vocabulary, and geographic search terms. Working within existing budget, the entire legacy state publications collection will be digitalized by December 2014.
- By fiscal year end 2010, Montana citizens' use of Web-accessible E-content services will increase by 5% based on user statistics.

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### **Goal Three—Consultation and Leadership**

MSL provides consultation and leadership to enable its patrons and partners to reach their goals.

- MSL outreach staff will provide annual onsite consulting assistance as well as quarterly assistance provided via E-mail or telephone to at least 90% of Montana's public libraries. Participating libraries will self-report how this assistance directly contributes to their overall sustainability, improves their capacity to be self-sustaining, and augments their ability to provide a high standard of library service.
- Provide leadership, training, and assistance for building a mixed print and electronic collection of publications, maps, indexes, et cetera.

### **Goal Four—Collaboration**

MSL promotes partnerships and encourages collaboration among its partners and patrons so that their information needs can be met.

- MSL outreach staff will support the growth of the AskMontana virtual reference service consortium resulting in a 5% increase for fiscal year 2010 in the number of Montana citizens using the service.
- Under partnership agreements, carry out specialized work for partners that make ongoing contributions to the library collection, in order to improve access to public information.

### **Goal Five— Sustainable Success**

MSL is a well-run organization and a sought-after employer; it is efficient and effective (measured against partner and patron outcomes), and successfully engaged in its ongoing mission.

- Commit to a program for continuing staff improvement, by providing opportunities for quality, timely affordable training and continuing education. All staff workplans will include reference to appropriate training or continuing education session(s) by July 1, 2010.
- In order to support the continued expansion of the Montana Shared Catalog to include more Montana libraries and serve more Montana citizens, by fiscal year end 2010, MSL will add at least one half-time MSC support staff position.

Provided by Darlene Staffeldt, State Librarian, September 2, 2008. Please call if you have any questions (406-444-3116).

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